

## **Questions from CBT Seminar 11/3/2006**

- **How do instructors who teach for multiple places log in?**
  - Regardless of how many courses and/or locations a NH licensed EMS Instructor / Coordinator is involved in, he/she will always only have one login code. The “section code” which is the NH course authorization number, (e.g., 30-999) will indicate all the other information necessary to process the student for testing.
- **If a student pays early in the class, can they receive a refund if they do not make it through the program?**
  - After talking with the National Registry we suggest that the student create their NREMT account as early as 4 – 6 weeks before the end of the program. For programs that run under 4 weeks, we suggest that the student create their NREMT account as soon as possible. **Payment for testing should not be submitted until the student is certain that they will successfully complete the program.** When all necessary information has been submitted and verified, (course info, P/F status, etc.), the NREMT will issue an Authorization to Test (ATT). The ATT will give further instructions for setting up testing location, date, time, etc.
- **Will instructors be able to see which students have paid and which have not?**
  - no
- **If a student chooses not to use a social security number, what number do they use?**
  - If the student chooses to not use a social security number, he/she will need to directly contact the NREMT certification department for assistance. He/she will not be able to create an on-line account, nor will they have access to any information via the NREMT website.
- **How does someone change their name in the NREMT system (marriage, divorce, etc.)?**
  - same as current policy – provide proper documentation
- **What will the student result reports for the instructors look like?**
  - under construction at this time

- **What will the student results look like? Print out, grade, etc.?**
  - under construction at this time – the testing results will likely be a written report per the National Organization for Competency Assurance (NOCA) and will meet their requirements.
- **Will students receive results of each component (written & practical) separately or will they only be able to see results when both are complete?**
  - Reporting will be much the same as it is right now:
    - ALS exams are 2-part (NREMT practical and NREMT written), and will be reported as such. Candidates can monitor each part separately.
    - BLS exams are also 2-part as they are right now. Remember that the state creates and conducts the BLS practical exam and the NREMT provides the written. Beginning January 1, 2007, BLS candidates will have the choice of doing either the practical or written exam first. Regardless of whether the practical exam is done before or after the written, the candidates will know immediately if they pass the practical. One way or the other, the NREMT will not release the final written results (Pass / Fail) until both testing components are successfully completed.
- **What is the cost of a written re-test?**
  - same as the initial exam:
    - FR - \$65
    - EMT-B - \$70
    - EMT-I '85 - \$100
    - EMT-P - \$110
- **What are the identification requirements to test?**
  - details provided in ATT letter
  - 2 forms of ID – one with photo
- **How are out of state reciprocity cases handled?**
  - Each state will create an additional 'education program' (authorization number / section code) for use in reciprocity situations. In NH, any candidate seeking reciprocity for testing will still have to meet NH eligibility criteria.

### **Other Items**

- Information needed about CBT sites:
  - Physical Locations – final list coming out this week
  - Directions – can be provided by Pearson Vue call center. Information on contacting Pearson Vue can be found at [www.vue.com/NREMT](http://www.vue.com/NREMT)
  - Seat Capacity – varies by site and need

- Parking Concerns for Concord site – this is a Pearson Professional Site (PPS), we have no control regarding this issue